



**Mobisafar**  
Making India Digital

**SURYODAY**  
A Bank of Smiles

Certificate No. | xxxxxxxxxxxx

**CERTIFICATE OF APPOINTMENT OF BUSINESS CORRESPONDENT AGENT**

Suryoday Small Finance Bank Limited has Appointed Mobisafar Services Private Limited as Corporate Business Correspondent for the Bank.

**Mobisafar Services Private Limited is Pleased to Appoint**

Mr./Ms. | xxxxxxxxxxxxxxxxxxxxxxxxx

Address | xxxxxxxxxxxxxxxxxxxxxxxxx

AS BUSINESS CORRESPONDENT AGENT OF MOBISAFAR SERVICES PRIVATE LIMITED

Code | xxxxxxxxxxxx

Date | xx/xx/xxxx

Mobisafar Services Pvt. Ltd.  
B-1/2024 Parkside Court Business Park,  
Phase - III, Sector 30B, Gurgaon  
Road, GURGAON 124102  
Tel : 0124-8548990  
Web: www.mobisafar.com

This is a computer generated certificate and does not require signature.



**Mobisafar**  
Making India Digital

**SURYODAY**  
A Bank of Smiles

**Suryoday Escalation Matrix for Business Correspondent Agent of Suryoday Small Finance Bank Ltd.**

Channel Name	Timing	Contact No.
Level 1 Mobisafar Services Pvt. Ltd. Customer Service Dept.	9:00 am - 6:00 pm	0124-8548990
Level 2 Suryoday Finance Bank Ltd. Customer Care	24x7	1800-264-1111

Note: In case of further escalations please write to the Principal Field Officer at mobisafar@mobisafar.com or call on 01248548990. Details of the service charges is available with the Business Correspondent Agent and Customers are advised to refer the same before doing any banking transactions.

**Service Charges**

Service	Charged
Cash Deposit	Rs.
Cash Withdrawal	Rs.
Recurring Deposit	Rs.
Account Opening	Rs.
Others/fee	Rs.

**The customer is advised to study note the following:**

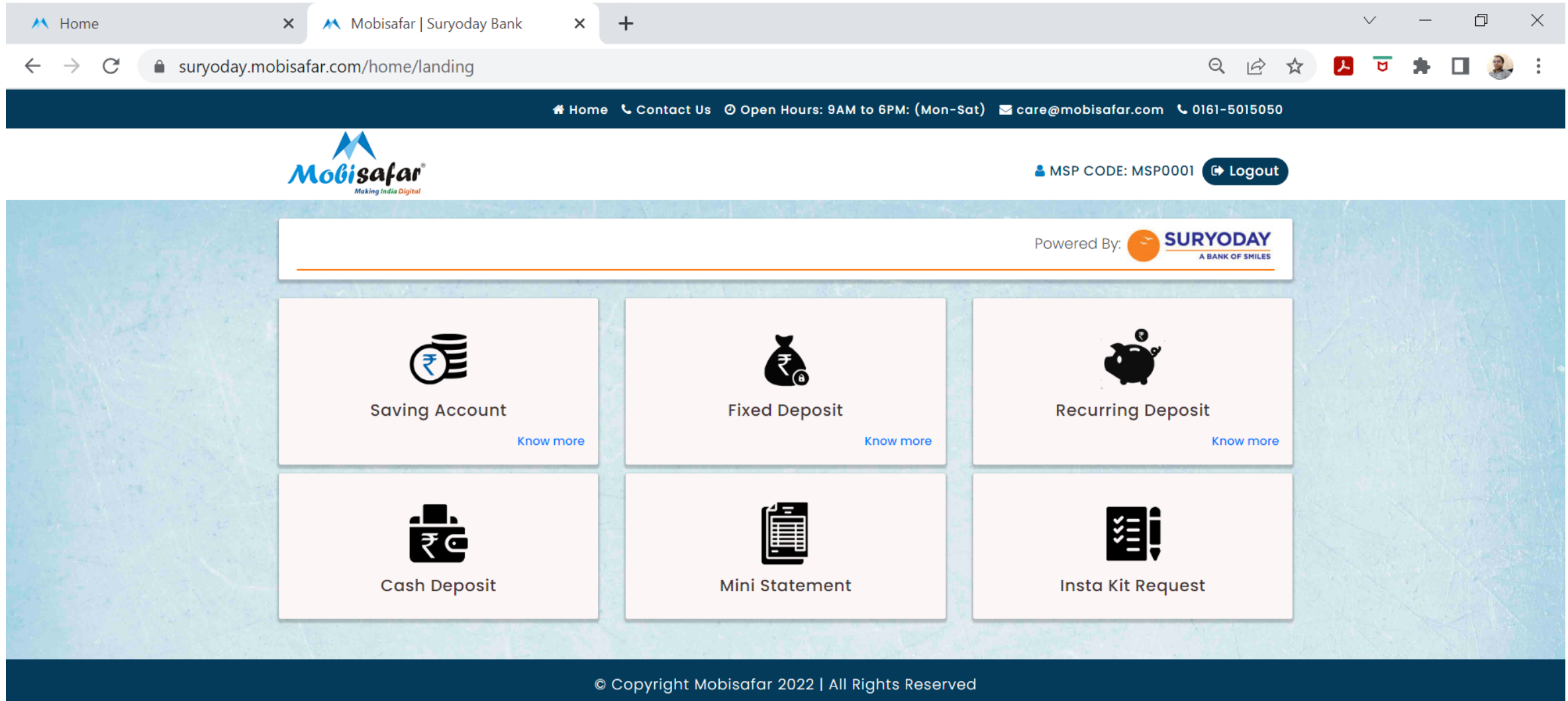
- Mobisafar Services Pvt. Ltd. is only a Business Correspondent (BC) of Suryoday Small Finance Bank Ltd. and not a BC Agent of Suryoday Finance Bank Ltd. through principal Services Pvt. Ltd.
- The fees/charges mentioned above are inclusive of all taxes including GST.
- If the Customer is charged in excess of the fees/charges mentioned above, Mobisafar should contact about the same on Mobisafar Services Pvt. Ltd. Customer Care Number 0124-8548990.
- The above mentioned service charges are approved by Suryoday Small Finance Bank Ltd. and will remain in force until further notice.

Mobisafar Services Pvt. Ltd. | Suryoday Small Finance Bank Ltd.

Mobisafar Services Pvt. Ltd.  
B-1/2024 Parkside Court Business Park, Phase - III, Sector 30B,  
Park, Gurgaon Road, Gurgaon 124102

Suryoday Small Finance Bank Limited  
110, Chaudhary Bazar, Park No. 40, Sector 11, GND  
Banspur Road, Ludhiana 141004

# Select Fixed deposit at home page

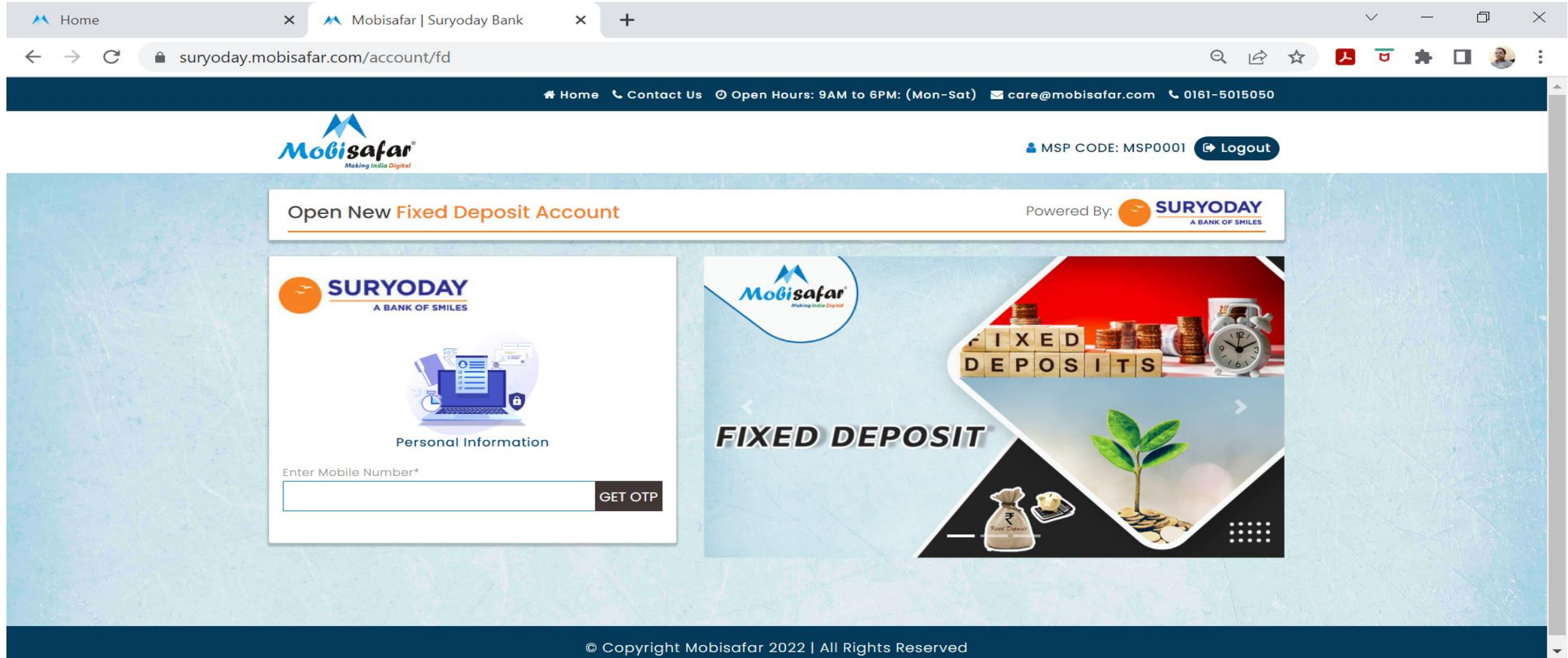


The screenshot shows a web browser window with the following elements:

- Browser Tabs:** Home, Mobisafar | Suryoday Bank.
- Address Bar:** suryoday.mobisafar.com/home/landing
- Navigation Bar:** Home, Contact Us, Open Hours: 9AM to 6PM: (Mon-Sat), care@mobisafar.com, 0161-5015050
- Header:** Mobisafar logo, MSP CODE: MSP0001, Logout button.
- Powered By:** SURYODAY A BANK OF SMILES
- Service Cards:**
  - Saving Account:** Icon of a stack of coins with a ₹ symbol. Includes a "Know more" link.
  - Fixed Deposit:** Icon of a money bag with a ₹ symbol. Includes a "Know more" link.
  - Recurring Deposit:** Icon of a piggy bank with a ₹ symbol. Includes a "Know more" link.
  - Cash Deposit:** Icon of a hand putting a coin into a slot with a ₹ symbol.
  - Mini Statement:** Icon of a document with a ₹ symbol.
  - Insta Kit Request:** Icon of a checklist with a ₹ symbol.
- Footer:** © Copyright Mobisafar 2022 | All Rights Reserved



# Enter Customer's Mobile Number & click on GET OTP



The screenshot shows a web browser window with the URL `suryoday.mobisafar.com/account/fd`. The page header includes navigation links for Home, Contact Us, Open Hours (9AM to 6PM, Mon-Sat), and contact information (care@mobisafar.com, 0161-5015050). The main content area features the Mobisafar logo and a "Logout" button. A banner at the top reads "Open New Fixed Deposit Account" and "Powered By: SURYODAY A BANK OF SMILES". Below this, there is a form titled "Personal Information" with a "SURYODAY A BANK OF SMILES" logo and an illustration of a laptop and documents. The form contains a text input field labeled "Enter Mobile Number\*" and a "GET OTP" button. To the right of the form is a large graphic with the text "FIXED DEPOSIT" and an illustration of a green plant growing from coins, with a money bag and a clock in the background.

Home Contact Us Open Hours: 9AM to 6PM: (Mon-Sat) care@mobisafar.com 0161-5015050

Mobisafar<sup>®</sup> Making India Digital

MSP CODE: MSP0001 Logout

Open New Fixed Deposit Account

Powered By: SURYODAY A BANK OF SMILES

SURYODAY A BANK OF SMILES

Personal Information

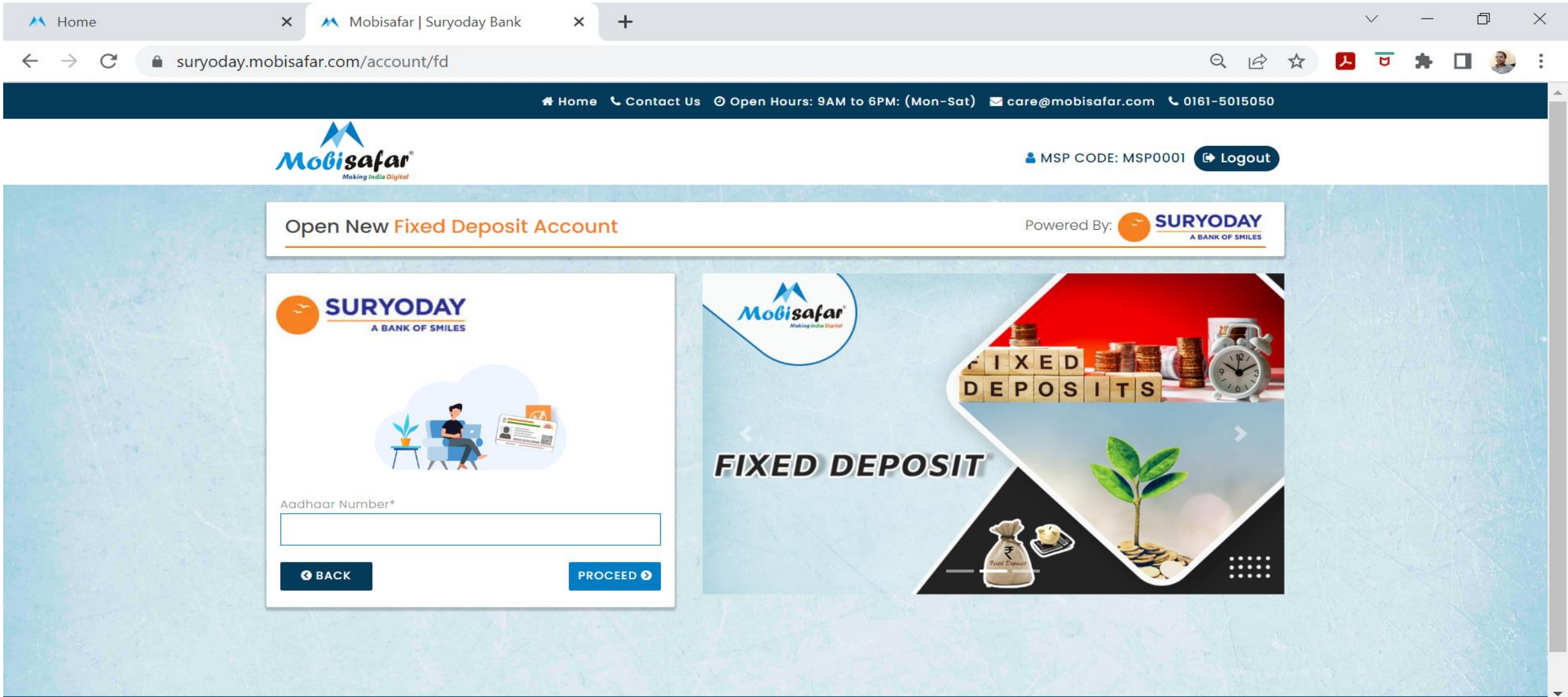
Enter Mobile Number\*

GET OTP

FIXED DEPOSIT

© Copyright Mobisafar 2022 | All Rights Reserved

# Enter customer's Aadhar number & click on proceed



The screenshot shows a web browser window with the URL `suryoday.mobisafar.com/account/fd`. The page header includes the Mobisafar logo, navigation links (Home, Contact Us, Open Hours: 9AM to 6PM: (Mon-Sat), care@mobisafar.com, 0161-5015050), and a user profile with MSP CODE: MSP0001 and a Logout button. The main content area features a banner for 'Open New Fixed Deposit Account' powered by SURYODAY (A BANK OF SMILES). Below the banner is a form with the SURYODAY logo and an illustration of a person at a computer. The form contains a text input field labeled 'Aadhaar Number\*' and two buttons: 'BACK' and 'PROCEED'. To the right of the form is a large graphic with the text 'FIXED DEPOSIT' and 'FIXED DEPOSITS' over an image of coins, a clock, and a plant growing from coins.

Home Contact Us Open Hours: 9AM to 6PM: (Mon-Sat) care@mobisafar.com 0161-5015050

Mobisafar<sup>®</sup>  
Making India Digital

MSP CODE: MSP0001 Logout

Open New Fixed Deposit Account

Powered By: SURYODAY  
A BANK OF SMILES

SURYODAY  
A BANK OF SMILES

Aadhaar Number\*

BACK PROCEED

Mobisafar<sup>®</sup>  
Making India Digital

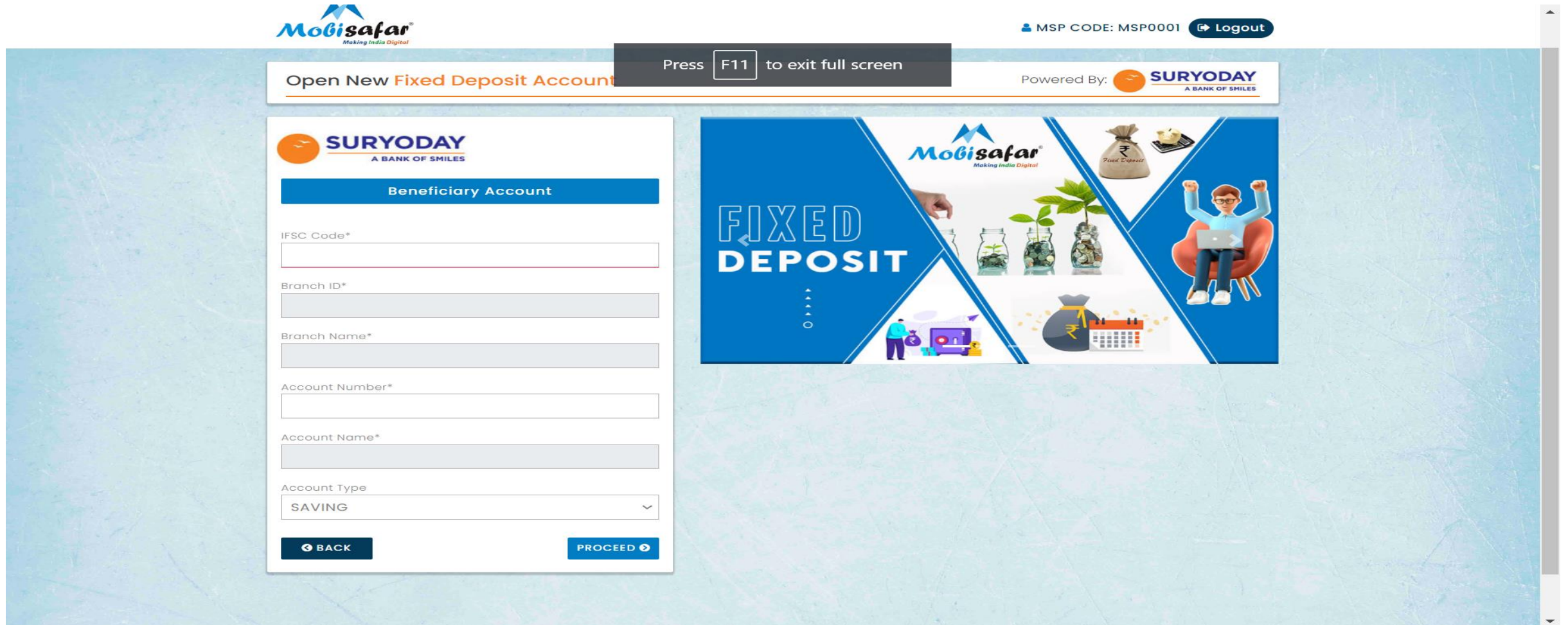
FIXED DEPOSIT

FIXED DEPOSITS





**Enter IFSC code, account number & account type. Click on proceed.**



The screenshot shows the Mobisafar website interface for opening a new fixed deposit account. At the top left is the Mobisafar logo. At the top right, it displays 'MSP CODE: MSP0001' and a 'Logout' button. A central banner reads 'Open New Fixed Deposit Account' with a 'Press F11 to exit full screen' overlay. Below the banner, the 'SURYODAY A BANK OF SMILES' logo is visible. The main form is titled 'Beneficiary Account' and contains the following fields: IFSC Code\*, Branch ID\*, Branch Name\*, Account Number\*, and Account Name\*. The 'Account Type' dropdown menu is set to 'SAVING'. At the bottom of the form are 'BACK' and 'PROCEED' buttons. To the right of the form is a large graphic with the text 'FIXED DEPOSIT' and illustrations of money bags, a person with a laptop, and growing plants.

Mobisafar<sup>®</sup>  
Making India Digital

MSP CODE: MSP0001 Logout

Open New Fixed Deposit Account Press F11 to exit full screen

Powered By: SURYODAY  
A BANK OF SMILES

**SURYODAY**  
A BANK OF SMILES

**Beneficiary Account**

IFSC Code\*

Branch ID\*

Branch Name\*

Account Number\*

Account Name\*

Account Type  
SAVING

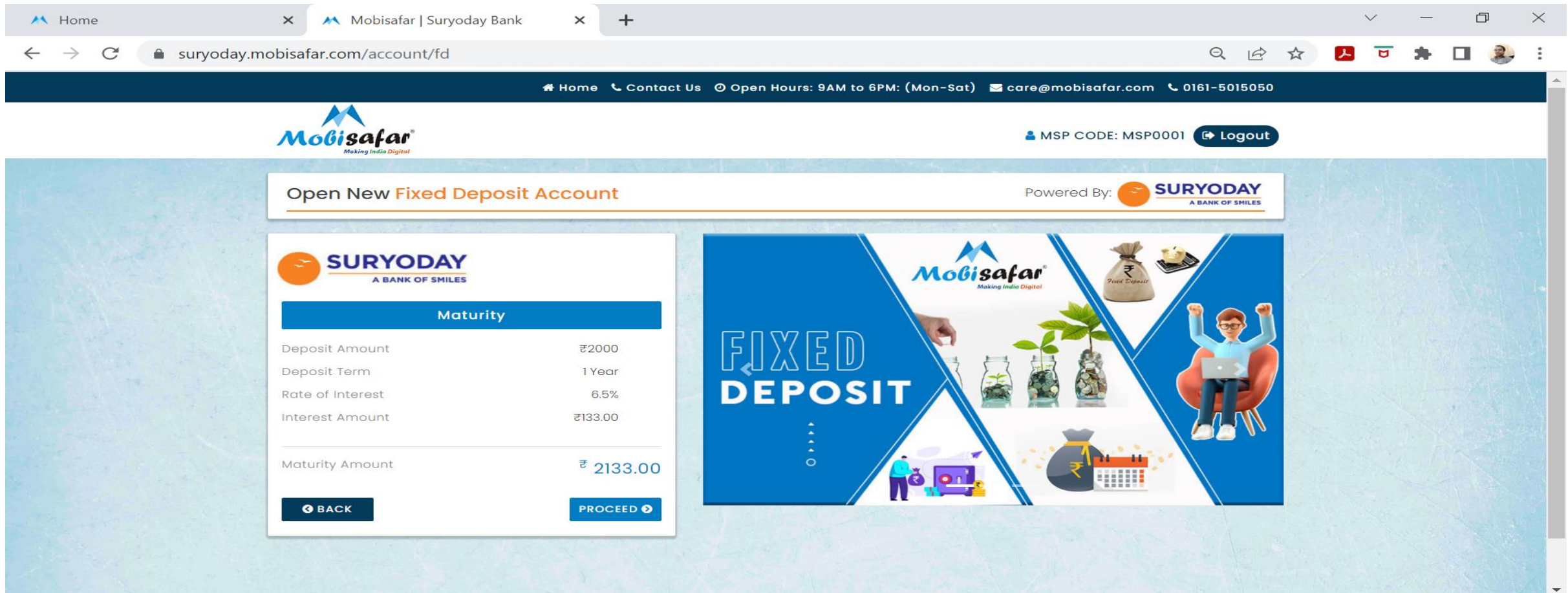
BACK PROCEED

**FIXED DEPOSIT**

Mobisafar<sup>®</sup>  
Making India Digital



**Validate the fixed deposit details like deposit amount, term, rate of interest, interest amount & maturity amount.  
Click on proceed.**



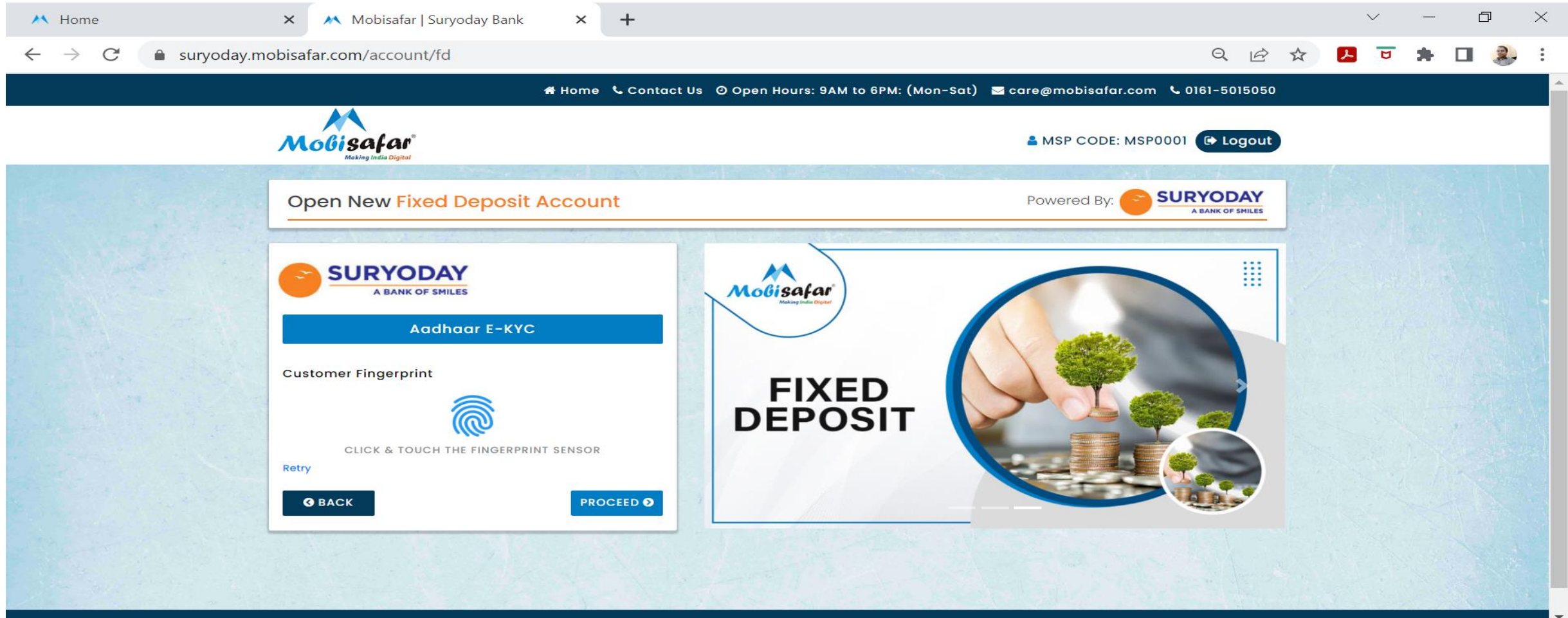
The screenshot shows a web browser window with the URL `suryoday.mobisafar.com/account/fd`. The page header includes the Mobisafar logo, navigation links (Home, Contact Us, Open Hours: 9AM to 6PM: (Mon-Sat), care@mobisafar.com, 0161-5015050), and a user profile section with 'MSP CODE: MSP0001' and a 'Logout' button. The main content area is titled 'Open New Fixed Deposit Account' and is powered by 'SURYODAY A BANK OF SMILES'. On the left, a summary table displays the following details:

Maturity	
Deposit Amount	₹2000
Deposit Term	1 Year
Rate of Interest	6.5%
Interest Amount	₹133.00
Maturity Amount	₹ 2133.00

At the bottom of this table are 'BACK' and 'PROCEED' buttons. The right side of the page features a large graphic with the text 'FIXED DEPOSIT' and illustrations of a person sitting at a desk with a laptop, a money bag, and a plant growing in a jar, symbolizing investment and growth.



# Initiate Aadhar E-KYC & click on fingerprint button. Click on proceed.

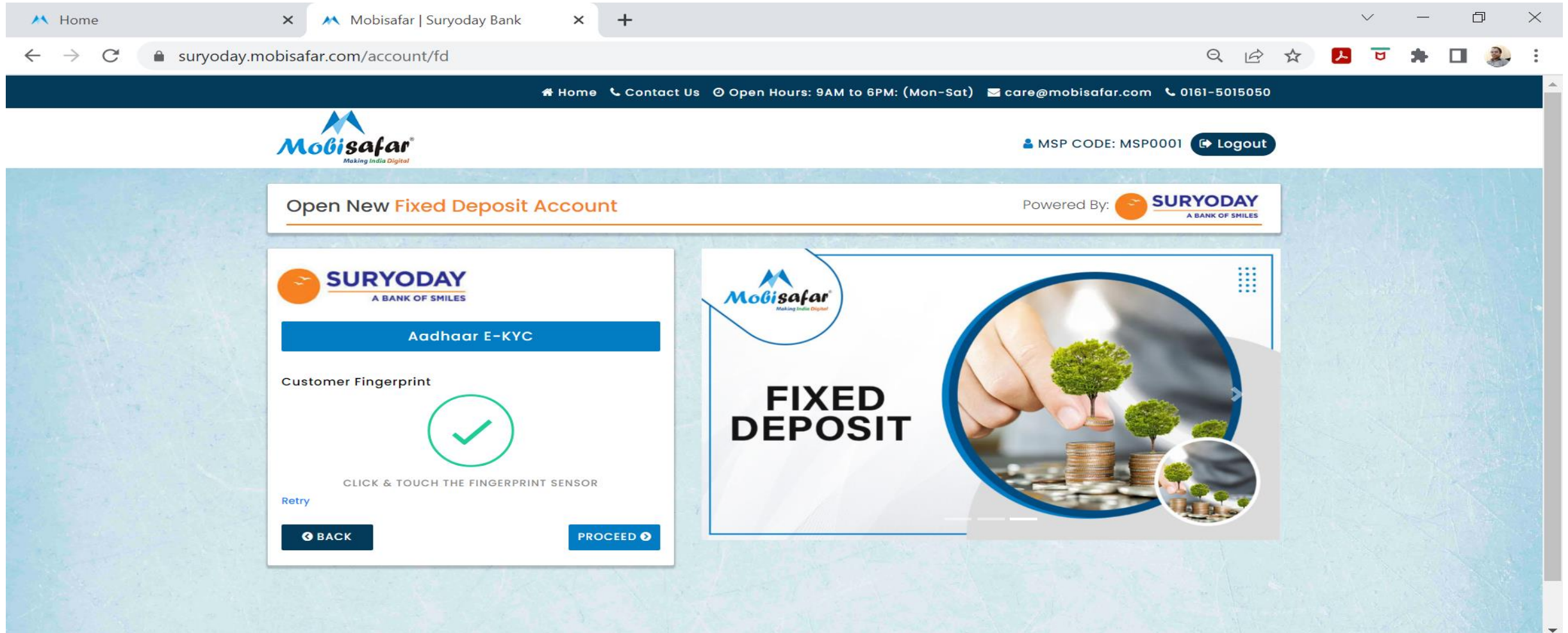


The screenshot shows a web browser window with the URL `suryoday.mobisafar.com/account/fd`. The page header includes the Mobisafar logo, navigation links (Home, Contact Us, Open Hours: 9AM to 6PM: (Mon-Sat), care@mobisafar.com, 0161-5015050), and a user profile section with the text "MSP CODE: MSP0001" and a "Logout" button.

The main content area features a banner for "Open New Fixed Deposit Account" powered by SURYODAY (A BANK OF SMILES). Below the banner, there are two main panels:

- Aadhar E-KYC Panel:** Contains the SURYODAY logo, a blue button labeled "Aadhar E-KYC", the text "Customer Fingerprint", a fingerprint icon, the instruction "CLICK & TOUCH THE FINGERPRINT SENSOR", a "Retry" link, and two buttons: "BACK" and "PROCEED".
- Fixed Deposit Panel:** Features the Mobisafar logo, the text "FIXED DEPOSIT", and a circular image showing a hand placing a coin on a stack of coins with small trees growing from them.

# Once your Aadhar E-KYC done. Click proceed



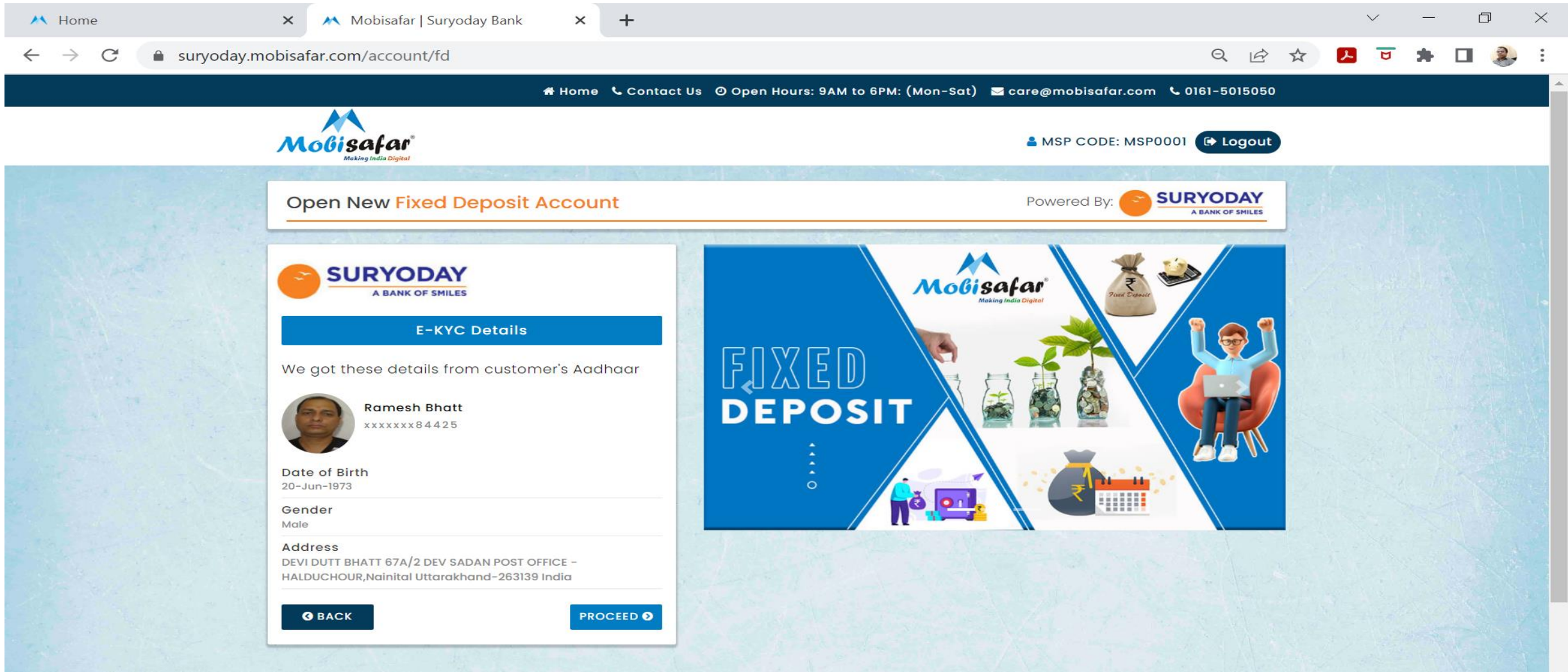
The screenshot shows a web browser window with the URL [suryoday.mobisafar.com/account/fd](https://suryoday.mobisafar.com/account/fd). The page header includes the Mobisafar logo, navigation links (Home, Contact Us, Open Hours: 9AM to 6PM: (Mon-Sat), care@mobisafar.com, 0161-5015050), and a user profile with an MSP CODE: MSP0001 and a Logout button.

The main content area features a banner for "Open New Fixed Deposit Account" powered by SURYODAY (A BANK OF SMILES). Below the banner, there are two panels:

- Aadhar E-KYC Panel:** Displays the SURYODAY logo, a blue bar with "Aadhar E-KYC", and the text "Customer Fingerprint" above a green checkmark icon. Below the icon, it says "CLICK & TOUCH THE FINGERPRINT SENSOR". At the bottom, there are "BACK" and "PROCEED" buttons.
- Fixed Deposit Panel:** Features the Mobisafar logo, the text "FIXED DEPOSIT", and an image of a hand placing a coin on a stack of coins with small trees growing from them.




# Validate all the E-KYC details. Click proceed.



The screenshot shows a web browser window with the URL [suryoday.mobisafar.com/account/fd](https://suryoday.mobisafar.com/account/fd). The page header includes navigation links for Home, Contact Us, Open Hours (9AM to 6PM, Mon-Sat), and contact information (care@mobisafar.com, 0161-5015050). The Mobisafar logo and tagline "Making India Digital" are present. A user profile section shows "MSP CODE: MSP0001" and a "Logout" button. The main content area is titled "Open New Fixed Deposit Account" and is powered by "SURYODAY A BANK OF SMILES".

**E-KYC Details**

We got these details from customer's Aadhaar

 **Ramesh Bhatt**  
xxxxxxxx84425

**Date of Birth**  
20-Jun-1973

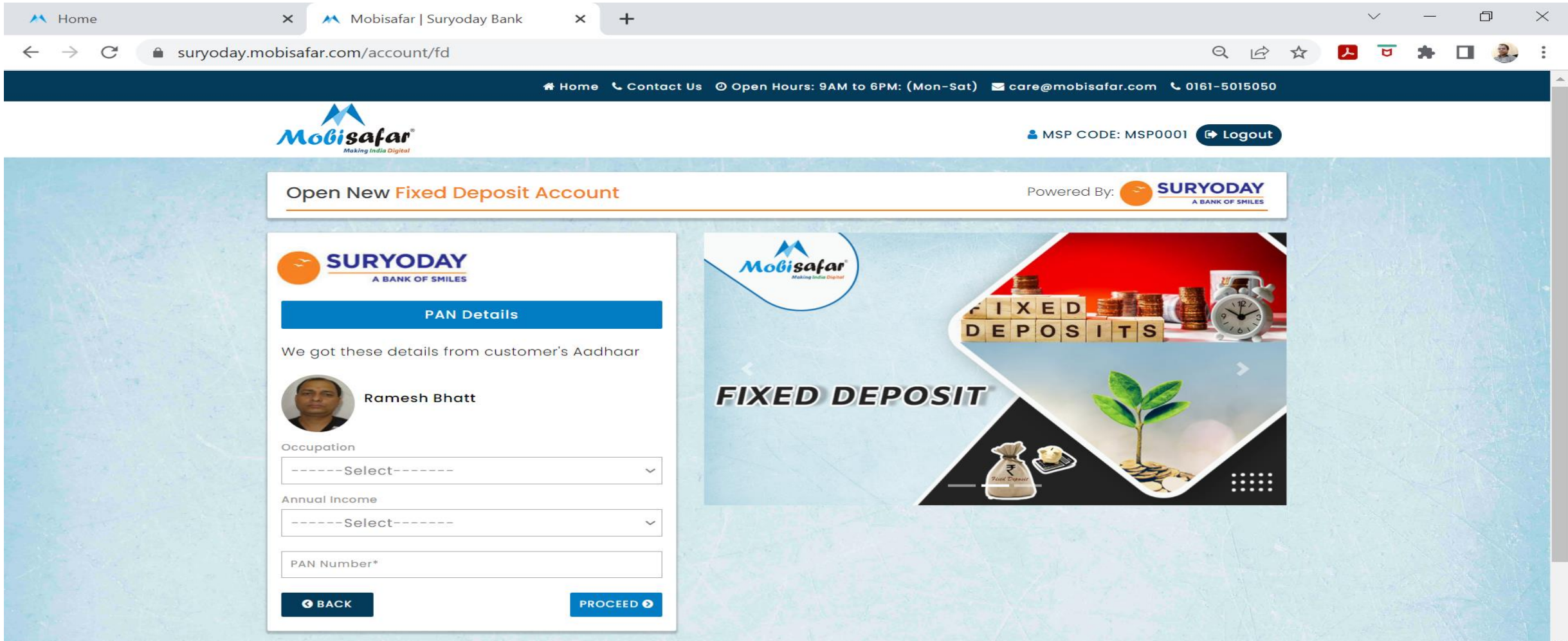
**Gender**  
Male

**Address**  
DEVI DUTT BHATT 67A/2 DEV SADAN POST OFFICE -  
HALDUCHOUR, Nainital Uttarakhand-263139 India

[BACK](#) [PROCEED](#)

The right side of the page features a large graphic with the text "FIXED DEPOSIT" and illustrations of a person sitting in a chair with a laptop, a money bag, and a plant growing in a jar, symbolizing investment and growth.

# Enter PAN details. Select occupation, annual income & PAN number. Click proceed.



The screenshot shows a web browser window with the URL `suryoday.mobisafar.com/account/fd`. The page header includes the Mobisafar logo, navigation links (Home, Contact Us, Open Hours: 9AM to 6PM: (Mon-Sat), care@mobisafar.com, 0161-5015050), and a user profile with the text "MSP CODE: MSP0001" and a "Logout" button.

The main content area is titled "Open New Fixed Deposit Account" and is powered by SURYODAY, A BANK OF SMILES. The form is titled "PAN Details" and contains the following fields:

- Profile picture of Ramesh Bhatt
- Text: "We got these details from customer's Aadhaar"
- Occupation: A dropdown menu with "-----Select-----" as the selected option.
- Annual Income: A dropdown menu with "-----Select-----" as the selected option.
- PAN Number\*: A text input field.

At the bottom of the form are two buttons: "BACK" and "PROCEED".

The background features a large graphic with the text "FIXED DEPOSIT" and images of coins, a clock, and a growing plant, symbolizing financial growth and savings.



**Enter customer's details like Title, marital status, email id & communication address. Click proceed.**




Press **F11** to exit full screen


MSP CODE: MSP0001 **Logout**

Open New **Fixed Deposit Account**

Powered By:  **SURYODAY**  
A BANK OF SMILES

 **SURYODAY**  
A BANK OF SMILES

**Customer Details**

 **Ramesh Bhatt**

Title  
 ▼

Marital Status  
 ▼

Spouse Name

Email

Communication Address  
 Same as Aadhaar Address:

DEVI DUTT BHATT  
67A/2 DEV SADAN  
POST OFFICE - HALDUCHOUR,Nainital

**BACK** **PROCEED**



**Enter additional details like religion, cast, education, father's name, mother's name.  
Select political exposure of the customer & country of birth. Click proceed.**

### Open New Fixed Deposit Account

Powered By:  **SURYODAY**  
A BANK OF SMILES



#### Additional Details

Religion

Hindu

Cast

General

Education

DEGREE HOLDER

Father's Name\*

Mother's Name\*

Political Exposure of the Customer

Politically Exposed Person (PEP)

Not Politically Exposed

Country of Birth\*

INDIA

BACK

PROCEED

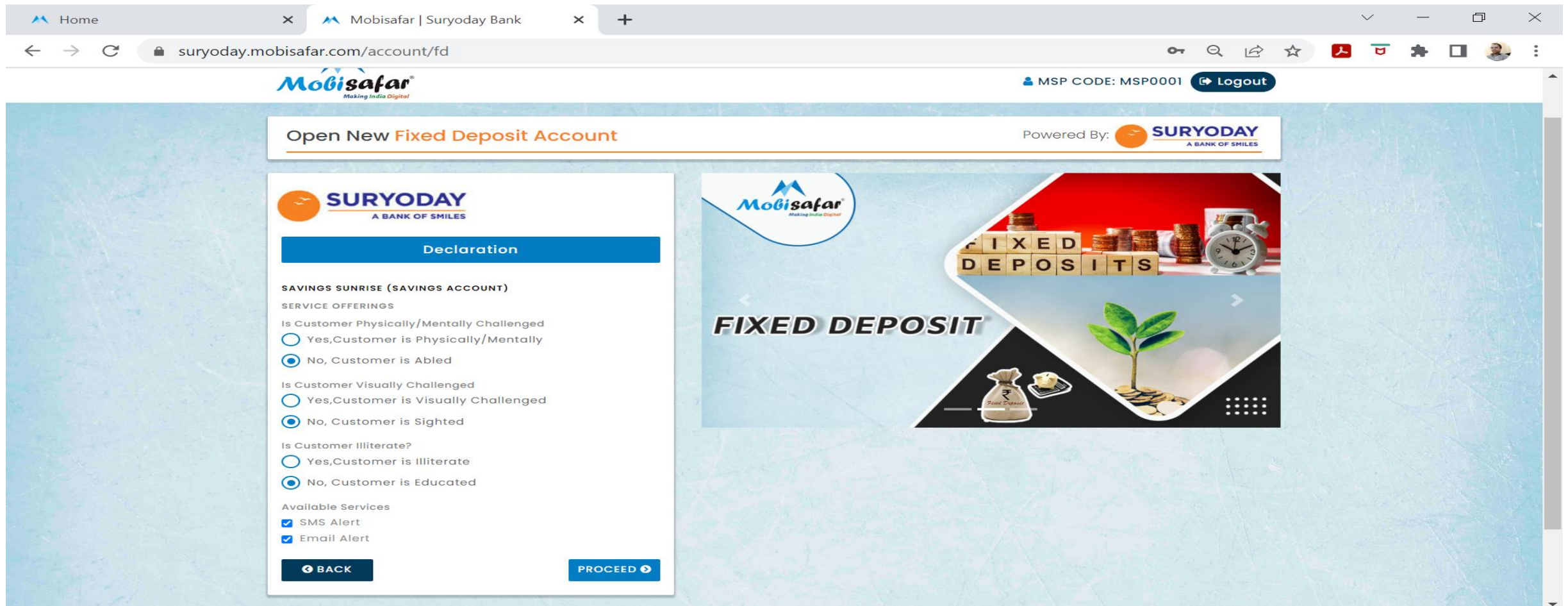


  
**FIXED DEPOSIT**

The banner features a hand placing a coin on a stack of coins, with a small tree growing from the top. The background is a light blue gradient with a subtle pattern.



**Announce declaration & select available services. Click on proceed.**




Home    Mobisafar | Suryoday Bank    +

suryoday.mobisafar.com/account/fd

MSP CODE: MSP0001    Logout

### Open New Fixed Deposit Account

Powered By: **SURYODAY**  
A BANK OF SMILES



**SURYODAY**  
A BANK OF SMILES

**Declaration**

**SAVINGS SUNRISE (SAVINGS ACCOUNT)**  
SERVICE OFFERINGS

Is Customer Physically/Mentally Challenged

Yes, Customer is Physically/Mentally

No, Customer is Aabled

Is Customer Visually Challenged

Yes, Customer is Visually Challenged

No, Customer is Sighted

Is Customer Illiterate?

Yes, Customer is Illiterate


No, Customer is Educated

Available Services

SMS Alert

Email Alert

[BACK](#)    [PROCEED](#)






**FIXED DEPOSIT**

FIXED DEPOSITS

FIXED DEPOSIT

**Fixed deposit done successfully. Details will reflect in front of your screen.  
Click on print receipt.**





**SUCCESS**

ACCOUNT HOLDER NAME :	RAMESH BHATT
ACCOUNT NUMBER	223030073626
ACCOUNT TYPE	FD CUMULATIVE REGULAR
CIF NUMBER	220217714
DEPOSIT AMOUNT	₹2000
DEPOSIT TERM	1 YEAR
RATE OF INTEREST	6.5%
MATURITY AMOUNT	₹2133

[← Back to Home](#)

[🖨️ Print Receipt](#)



**THANK YOU**